

Home Care and Disability Support



Disability Support

By combining powerful functionality with superior User Experience (UX) design, **eCase[®] Disability Support** by Health Metrics is a complete software package that allows providers to focus on providing quality support while empowering clients to achieve their goals.

eCase[®] Disability Support provides management of complex funding schemes, including NDIS through an AI driven roster that integrates with any finance system.

The unique rostering engine allows for intuitive staff matching, automated restrictions (i.e. probity, participant preferences, etc.) and award interpreter. **eCase's** AI driven roster is able to auto-allocate appointments for more than 90% of staff after learning your business rules and your client's needs and preferences.

Our cloud-based software removes the need for expensive office-based services and ongoing maintenance costs, whilst improving transparency and communication between providers, clients and staff.

- ✓ AI Rostering for Individual and Group supports
- ✓ Automated certification reminders to staff
- ✓ Set and forget reporting
- ✓ Seamless management of multiple funding streams, including NDIS
- ✓ Configurable client and family portal
- ✓ Integrated surveys engine
- ✓ Real-time mobile app provides secure access to:
 - progress noting and incident recording
 - expense and travel time management
 - staff and client rosters
 - support plans
 - client alerts



Contact us for a product demonstration

 Freecall: 1800 810 081  enquiries@healthmetrics.com.au
 www.healthmetrics.com.au



Health Metrics[™]
Intelligent Solutions for Health & Social Care

Home Care and Disability Support

Home Care

The **eCase[®] Home Care** system has been specifically designed to support Home Care providers. It has a client centric system that ensures care recipients' requirements and preferences are automatically matched to care staff skills. This occurs through a superior rostering function that uses intelligence to learn as it goes.

eCase[®] provides one platform that manages all requirements and allows access from anywhere. With the ability to manage different funding streams along with mandatory minimum hours, it also calculates 'in-between' travel times.

Utilisation and other traits and algorithms are 'learnt' and automatically managed by the system. GPS mapping provides visual routes and travel times.

The system also 'geo-stamps' locations along with start and finishing times of carers, providing a multitude of advantages, not the least of which is the safety of the carer.

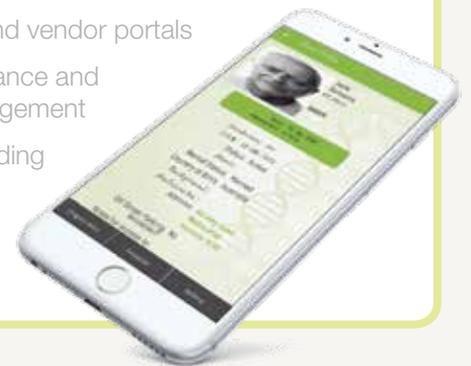
Carers are provided with instant access to their client details, referrals, diagnosis, alerts, and contacts. Managers are able to oversee organisational functions with superior reporting outcomes, making decision making easier and more accurate.

With the **eCase[®]Care Canvas** at its core, generated assessments, service plans and work logs ensure exceptional quality of care. An easy to use interface, optimised for smart phone devices, makes the software highly accessible to all workers.

With **eCase's** Single Client Record Architecture (SCRA), all client details move with the client, and are available to your staff when and where they need it most.



- ✓ AI driven rostering system
- ✓ Mobile app
- ✓ Management of in-between travel times
- ✓ Ability to support RN level care in home
- ✓ Log start times, end times, and breaks
- ✓ Access care plans, forms, documents remotely
- ✓ Upload files of any kind; pictures, recordings or videos
- ✓ Automated service plans
- ✓ Staff, client and vendor portals
- ✓ Integrated finance and funding management
- ✓ SMS shift bidding



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