The eCase® Home Care system has been specifically designed to support Home Care providers. With the advent of Consumer Directed Care, a Resident Centric system ensures that care recipients’ requirements and preferences are automatically matched to care staff skills. This occurs through a superior rostering function that uses intelligence to learn as it goes. Utilisation and other traits and algorithms are ‘learnt’ and automatically managed by the system.

GPS mapping provides visual routes and travel times. The system also ‘geo-stamps’ locations along with start and finishing times of carers, providing a multitude of advantages, not the least of which is the safety of the carer.

Carers are provided with instant access to their client details, referrals, diagnosis, alerts, and contacts. Managers are able to oversee organisational functions with superior reporting outcomes, making decision making easier and more accurate.

With the eCase® Care Canvas at its core, generated assessments, service plans and work logs ensure exceptional quality of care. An easy to use interface, which is optimized for smart phone devices, makes the software highly accessible to all workers.

eCase® integrates with most financial software systems including, but not limited to: Epicor, Technology One, Inerva and Procura – providing an enterprise solution for providers.

With eCase’s Single Client Record Architecture (SCRA), all client details move with the client, whether they’re in Home, a Residential facility or Independent Living Units.

eCase® Home Care provides:

- Quote generation
- Activity configuration
- Client-Carer matching
- Automated service plans
- GPS mapping and ‘geo-stamping’
- Single Client Record Architecture
- Report generation
- Predictive analysis of required consumables
- Secure log in for allied health and other services
- Integration with financial systems